

JOHNSONESE BROKERAGE LLC 4245 NORTH KNOX AVE CHICAGO, IL 60641 P: 312.961.9872 JOHNSONESE.COM

# **Technology Errors & Omissions Insurance Application**

#### **General Information**

Named Insured:	
Entity Type:	
Primary Address, City, State, Zip:	
Mailing Address, City, State, Zip:	
Contact Person:	
Phone / Fax:	
Email:	
Website:	
Year Business Established:	

## Requested Coverage Limits

Per Glitch	\$
Aggregate	\$
Self-Insured Retention	\$

#### Current E&O Coverage, if any

Effective Date	
Retroactive Date	
Insurance Company	

#### **Expertise**

Total Number of Employees	
Average Years of Professional Experience in Technology Services	
Number of Independent Contactors under contract	

## Financial Projections for the Fiscal Period

Total revenue	\$
Total revenue from foreign sales	\$
Operating Expenses	\$

#### Describe the applicant's business operations and products in detail:

## Revenue by Type of Technology Products/ Services

Hardware Products/ Services:	%
Manufacturing of Hardware Products/ Components for Others (includes	
firmware for the hardware products the applicant manufactures, as well as,	
revenue generated from installation/ integration/ maintenance of hardware	
products the applicant manufactures.)	
Resale of Hardware Products Manufactured by Others	
Installation/ Integration/ Maintenance of Hardware Products Manufactured by	
Others (includes value added reseller (VAR) operations in which the applicant	
purchases hardware and prepackaged software products for their customer with	
the added service of installing and configuring the hardware and software to	
customer specifications)	
Software Products/ Services:	%
Packaged Software Development and Sales (packaged software is software in	
which the core software code is the same for every customer but may include	
minor customizations to meet preferences/ needs of the customer; please	
include revenue generated from installation/ integration/ maintenance of the	
applicant's packaged software)	
Custom Programming Services and Software Development (this does not	
include minor customization to applicant's packaged software application; this	
category pertains to programming for specific projects that are unique to each	
individual customer)	

## Revenue by Type of Technology Products/ Services (continued)

Software Products/ Services (continued):	%
Software Installation/ Integration/ Maintenance of Software Products of Others	
(installation, maintenance, and integration of software developed by others; this	
type of service does not include the installation, maintenance or integration of	
software product developed by the applicant)	
Application Service Provider (ASP) Services (An ASP is a company that	
manages and distributes software-based services and solutions to customers	
across a wide area network from a central data center)*	
Web Site Design	
Communication and Connectivity Services:	%
Internet Access/ Web Site & Data Hosting/ IT Connectivity Services (this	
category does not include voice telecommunication services - see separate	
category below)	
Telecommunication Services (wireline, wireless, voice over internet protocol -	
VOIP, local/long distance telephone services)	
Internet Search Engine & Portal Services	
Other Information Technology Services:	%
IT Network and Systems Management/ Systems Outsourcing (this category	
includes those companies engaged in managing the information technology	
network of others including active network operations services, resolving	
network system issues, Help Desk functions, etc.)	
Information Security Services (this category includes those companies engaged	
in specialized information security services including it network penetration	
testing, it network assessments, information security assessments, it network	
intrusion detection services, etc.)	
Other Information Technology Services (continued):	%
Consulting Services (this category is for applicants that strictly provide advice to	
their customers on information technology; this category does not include	
consulting on products and services that offered by the applicant; the revenue	
for consulting services on products and services offered by the applicant should	
be included in the category for the specific product or service; please contact	
the underwriter if the applicant provides consulting services on anything other	
than information technology products and services)	
IT Staffing Services (placement of it personnel at the direction & control of	
others on a time & materials basis)	
Other:	%
Describe fully:	
Total	10
i otal	10

	Yes/ No
*Does the applicant provide ASP services for software developed by the applicant?	
*Does the applicant provide ASP services for software developed by others?	

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## Applications/ End Uses

	Check if applicable
Training Education (this category would include products and services	
that train or educate others on technology)	
Physical Process Applications/ End Uses (this category would include	
technology that is involved with the physical control or operation of	
machinery, equipment, vehicles, etc. This includes manufacturing	
equipment, agriculture/mining equipment, watercraft, automotives,	
aircraft/spacecraft, trains, factory automation, robotics, CAM –	
Computer Aided Manufacturing, utility/natural resource processing	
equipment, chemical processing equipment, etc.)	
Medical Purpose Applications/ End Uses (this category includes	
technology that is utilized to perform medical diagnostics, medical	
therapeutics, patient care/ treatment, medical alert, life sciences/	
biotechnology research & development, clinical trial management, etc.	
This category is not intended for business operation applications/ end	
uses such as medical billing, patient scheduling, general office	
management, and supply chain management for medical service	
providers.)	
Military/ Defense Applications/ End Uses (this category includes	
guidance systems technology, vehicle/ equipment tracking systems,	
weapon targeting systems, warfare systems, friendly versus hostile	
identification systems, warning systems including radar, sonar, etc. This	
category does not include general office management, accounting,	
supply chain management, non-combat related activities performed for	
Military customers.) Fire/ Physical Security/ Emergency Applications/ End Uses (this	
category includes information technology that is utilized to detect, notify	
and/or respond to emergency and/or physical security type applications	
including alarm systems, fire suppression technology/controls, physical	
security devices, emergency response technologies, scientific/weather	
warning systems, seismic activity measurement devices, etc.)	
Information & Computer Systems Security Advice/ Products (this	
category includes consulting and products related to intrusion detection,	
penetration testing, vulnerability assessment, virus/malicious code	
detection & removal, etc. This category does not include system	
integration activities where the applicant may be involved with the	
installation of security software manufactured by others)	
Architect/ Engineering/ CAD (Computer Aided Design) Applications/	
End Uses (this category includes technology products and services that	
are utilized for architectural and engineering design purposes. These	
products are utilized to assist in the design of buildings, bridges,	
physical structures, products, manufactured goods, electronics, etc.)	
Communication Services (this category includes voice and data	
communication services including information network connectivity,	
internet access services, local & long distance telephone services,	
Voice over Internet Protocol (VoIP) service, wireless communication	
service, etc.)	

## Applications/ End Uses (continued)

	Check if applicable
Information Network management and Maintenance Services (this	
category includes information network management and maintenance,	
as well as, installation and integration of computer hardware and	
software for others).	
Homeland Security Applications/ End Uses (this category includes	
technology products and services that are specifically designed to	
assist in Homeland Security initiatives of the United States Government.	
This may include applications/end uses that assist the government with	
detection, tracking, notification, response, etc. to a situation that	
threatens the security of the United States.)	
Human Resources (this category includes technology products and	
services that perform or assist with performing human resource	
functions – benefits enrollment, employee performance	
monitoring/management, etc.)	
Financial Software – funds transfer, trading, financial monitoring (this	
category includes technology products and services that are involved in	
real-time financial transactions and analytics. This includes financial	
asset management applications, such as, investment modeling,	
stock/bond trading, funds transfer, financial institution operational	
applications, etc.)	
Accounting Software (this category includes technology products and	
services that perform general accounting functions. This category does	
not include applications that manage financial transactions that are real-	
time sensitive – see Financial Software)	
Pollution/ Environmental Testing & Remediation (this category	
includes technology products and services that are utilized to detect,	
monitor, analyze environmental conditions and/or assist with	
remediation activities)	
Administrative (this category includes technology products and	
services that are utilized to conduct general business functions	
including billing, sales, marketing, etc. including Enterprise Resource	
Planning (ERP), Supply Chain Management(SCM), and other logistics	
applications utilized for business operations)	
Internet Content for Others	
Other (describe fully):	

## Sub-Contracts, if any

Outsourced/ Sub-contracted Service	Purpose

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## Sub-Contracts, if any (continued)

	Yes/ No
Do you utilize content or services of others in your operations or technology services/ products?	
If yes, do you obtain appropriate written consents, releases and rights for content or services provided by others?	

#### <u>Other</u>

	Yes/ No
Do you perform/ provide accounting, architectural, engineering, legal, medical, health-related, nutritional or insurance advice/content/services for others?	
In the past three years, have you had any claims resulting from your technology services/products or are you aware of any situation or circumstance that could give rise to a claim?	
In the past three years, have you sued a customer for failure to pay for products or services rendered?	
Please explain any yes answers:	

## **Customers & Contracts**

Average customer contract size \$?	
Average length/term of customer contract?	
Who is your largest customer?	
What is your largest customer contract size \$?	
What is the length/term of your largest customer contract?	
What percentage of your work, services or products are sold or executed	
using non-standard contracts or contracts supplied by the customer?	

#### Standard Contract Provisions

Select all that apply	
Disclaimer of liability	
Limitation of Liability	
Warranty Disclaimers	
Remedy for Disputes or Breaches	
Indemnification/ hold harmless agreements	
Arbitration	
Choice of Law	
Force Majeure	
None of the Above	

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## Customer Data

Are you responsible for your customer's data as part of the technology services you provide?	
If yes, select how often do you back up software and	Daily
applicable data essential to the customer's operations:	Weekly
	Monthly
	Other
	Do not perform back-up
If Other, please describe:	
If Do not perform back-up, please explain:	

## Website/ Operations

Select all that apply	
Business to Business e-commerce transactions (i.e. the exchange of products/	
services between business via the internet)	
Business to Consumer e-commerce transactions (i.e. the exchange of products/	
services between business and consumers via the internet)	
Exchange to Exchange e-commerce transactions (i.e. the exchange of information	
between web sites that act as brokers for products/ services exchange between	
businesses)	
Auction Services	
Downloadable music, videos, previously published materials or other types of	
copyrighted materials	
Children focused content (site dedicated to entertaining children that may include	
email capabilities, chat rooms, game/content downloads, marketing/selling of	
consumer goods)	
Gaming/ Gambling	
Advertising of products/ services other than your own	
Links to web sites of others including deep linking and meta tags	
Bulletin Boards	
None of the Above	

SIGNING THIS APPLICATION DOES NOT BIND THE APPLICANT FIRM OR THE COMPANY TO COMPLETE THE INSURANCE. APPLICATION MUST BE SIGNED AND DATED BY AN OWER, PARTNER OR OFFICER OF THE APPLICANT FIRM.

Any person who knowingly and with intent to defraud any insurance company or another person files an application for insurance containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects the person to criminal and (NY: substantial) civil penalties. (Not applicable in CO, HI, NE, OH, OK, OR, VT). In DC, LA, ME, TN and VA, insurance benefits may also be denied.

APPLICANT'S STATEMENT: I, being duly authorized, have read the above application and declare to the best of my knowledge and belief all of the foregoing statements are true, and that these statements are offered as an inducement to the Company to issue the policy for which I am applying. (Kansas: This does not constitute a warranty).

Authorized Signature:	
Title:	
Print Name:	
Date:	